

DuPage County Service Updates

DuPage County is committed to serving its residents to the greatest extent possible, especially during times of crisis. Basic County services are continuing. Some services may be cancelled, modified or delayed during the novel Coronavirus/COVID-19 response based on CDC and health department guidance.

The following is an update for most public services. If you have any questions, please call DuPage County at (630) 407-6500 or visit www.dupageco.org.

DuPage County 18th Judicial Circuit Court

Limited court operations. For a complete list of court closures, cancellations, delays and appropriate contact information, visit www.dupageco.org/courts.

DuPage County Animal Services

Open adoption hours, over-the-counter rabies tag purchases and issuance of spay/neuter vouchers suspended. Adoption applications only accepted online, and meetings will be by appointment. Rabies tags may be purchased online, by mail or over the phone. Spay/neuter vouchers will be made available later. All education events and trainings cancelled. Owner-surrendered animals are by appointment for emergency situations only. For additional information, call 630-407-2800 or visit www.dupageco.org/animalservices.

DuPage County Building & Zoning

Taking permitting and zoning customers by appointment only. Accepting online permits for roofing, siding, electric revisions and upgrades and permits (window, A/C, furnace and water heater). Permits will be issued via mail following online payments. To submit a permit or make an online payment, visit www.dupageco.org/buildingzoning.

DuPage County Campus

Administrative buildings are open to the public as needed.

DuPage Care Center

Job Fair on Thursday, March 19 is cancelled. No visitors until further notice. For continued updates, visit www.dupageco.org/convo.





DuPage County Clerk

No walk-in customers. All meetings will be by appointment only. License applications, record requests and submittals may be made by calling (630) 407-5500, emailing countyclerk@dupageco.org, mailing to P.O. Box 1028, Wheaton, IL 60187 or visiting www.dupageco.org/countyclerk.

DuPage County Community Services

All home visits and in-person interviews cancelled. All intakes, interviews and appointments are being handled via phone wherever possible. Call (630) 407-6500 or email csprograms@dupageco.org for further information on specific programs or services. Information on community-based resources is available at www.dupagecris.org.

DuPage County Coroner's Office

No service interruption.

DuPage County Election Division

Closed to the public until further notice. For assistance, call (630) 407-5600 or visit www.dupageco.org/election.

DuPage County Family Center

Operating the Neutral Exchange Program in a limited fashion. Call 630-407-6500 or email csprograms@dupageco.org for further information on specific programs or services. Information on community-based resources is available at www.dupagecris.org.

DuPage County Human Resources Department

Recruitment of vacant positions continues, but with limited in-person contact. All preemployment testing and interviews will be conducted via telephone and internet. Interested applicants may continue to apply for posted positions at www.dupageco.org/jobs.

DuPage County Public Works

Woodridge and Wheaton locations closed to the public until further notice. Late fee penalties and water disconnections are suspended until further notice. To pay a bill, use the drop box located at 7900 S Route 53, Woodridge, IL 60517, call (855) 748-8523 or visit www.dupageco.org/publicworks.





DuPage County Recorder's Office

Recommending public submits records via mail to P.O. Box 936, Wheaton, IL 60187 or electronically at www.dupageco.org/recorder. For questions, visit the website or call (630) 407-5400.

DuPage County Regional Office of Education

Operating normal business hours with limited staff to serve customer needs. Currently, fingerprinting is by appointment only. Call (630) 407-5800 to make a fingerprinting appointment. Professional development and trainings have been cancelled until further notice. For continued updates, visit www.dupageroe.org.

DuPage County Sheriff's Merit Commission

In person exam registration on Wednesday, March 25 is cancelled. Forms can be downloaded electronically at www.dupagesherrif.org.

DuPage County Stormwater Management

Instituting a completely paperless application system. No longer accepting new paper stormwater permit applications. For information on how to submit applications electronically, visit www.dupageco.org/swm.

DuPage County Division of Transportation

Not processing paper copies of permit applications until further notice. All permit applications shall be emailed to hwypermits@dupageco.org. If an in-person meeting is required, one will be scheduled by appointment only. If you have any questions, call (630) 407-6900 or visit www.dupageco.org/highwaypermits.

DuPage County Treasurer's Office

No walk-in customers. Meetings will be held by appointment only. Tax pre-payments should be sent via mail to 421 N. County Farm Rd., Wheaton, IL 60187. To contact the office, call (630) 407-5900, email propertytaxadvocate@dupageco.org or visit www.dupageco.org/treasurer.

workNet DuPage Career Center

Closed to the public. One-on-one appointments are being held primarily via phone and in person when necessary. All workshops, job clubs and other group meetings have been cancelled indefinitely. For additional information, call (630) 955-2030 or visit www.worknetdupage.org.



Daniel J. Cronin, DuPage County Board Chairman